

Service Bulletin 4812 712 40367

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VERSION: 1.1

TITLE: Rest time indication stays on 0.01 minute.

SUBJECT: The root cause for the behaviour is a wrong resistance of the NTC, but not enough to display a failure code.

The remaining time of 0:01 and the door blocked at the end of the cycle fits to the wrong (low) resistance of the NTC.

REMEDIAL ACTION

1. Switch on the washing machine without to start any programm and wait for 2 minutes.
2. Unplug the washing machine.
3. Unplug the NTC cable set at the CCU and measure the NTC resistance at the connector.
(Attention: It is important that tere are only few seconds between the disconnection of the appliance and the measurement!!!)
4. In case the NTC is outside of specification (low resistance) replace the NTC.

NTC order code: 4812 282 19485

SB:481271240367

SymptomCode:A1C

ComponentCode:6910

DefectCode:1X

RepairActionCode:A

Technical Failure Code



A1C 6910 1X A